



South Peace Community Resources Society

Connecting People - Building Community

March 17, 2020

RE: Volunteer Notification - Dawson Creek Better at Home Services

Due to the evolving situation with the COVID-19 virus, SPCRS and SPSASS have made the difficult decision to **discontinue Better at Home volunteer services that involve direct contact with seniors effective Tuesday March 17th**. Until such a time as the program can return to normal operations, the following services will remain available:

- **Grocery shopping** – performed by volunteers, seniors not to accompany, groceries dropped at front door, no personal contact
- **Snow removal** – if required, no personal contact with senior
- **Friendly visitation/check-ins via PHONE** – no in-person visitation or personal contact with seniors

We value your volunteer services greatly and appreciate your assistance with helping us keep our seniors safe while the COVID-19 virus remains a threat to the health and safety of vulnerable populations. In addition to practicing social distancing and discontinuing all in-person interactions with seniors at this time, we would also ask that anyone who:

- has traveled outside Canada
- been in contact with someone suspected of confirmed to have COVID-19
- and/or is exhibiting any flu-like symptoms (fever, cough, difficulty breathing)

to notify our Better at Home staff and refrain from continuing with any volunteer services for a period of 14 days. Because the office will be closed during this time, you can contact Better at Home by calling **250-219-2119** during regular business hours (M-F, 9 – 1:00).

The health of our clients, volunteers, staff, and community are our top priority. We thank you for your patience and cooperation as we work to keep everyone safe.

Kind Regards,

Angela Willmott
Executive Director SPCRS



Better at Home is funded by the Government of BC and managed by the United Way of the Lower Mainland
Hosted in Dawson Creek by SPCRS and SPSASS