

Our Housekeepers

All 'Better at Home' Housekeepers complete a criminal record check and supply two personal references. They are given the job description (overleaf) to guide them in the provision of their services. If seniors require services outside of this description they must contact the 'Better at Home' Coordinator.

Scheduling

The Housekeeper will be given the senior's contact information and will call to arrange for a regular day/time for services to be provided. Seniors are requested to keep to this schedule as closely as possible. If a change is needed, the senior must give the housekeeper as much notice as possible.

The Housekeeping Subsidy

'Better at Home' housekeeping clients receive some level of subsidy dependent upon their income. Seniors not eligible for subsidy are given a list of housekeepers they may wish to hire privately.



Vouchers

All clients receiving housekeeping will be issued vouchers. The cost for the voucher is determined according to the client's assessed subsidy as it registers with a provincially mandated sliding scale.

When the housekeeper has cleaned for an hour, the senior signs and dates a voucher and presents it to the housekeeper.

The housekeeper then submits the vouchers to Better at Home with their invoice. Please ensure you have an adequate supply of vouchers. They are available at the Better at Home office.

Arrangements can be made to receive vouchers by mail if visiting the office is not possible.

Wait Lists

Because our core funding does not extend to cover the cost of hiring enough housekeepers to meet local need, we fundraise to provide housekeeping services.

This means that the ability to avoid a waiting list for services is directly attached to the success of our fundraising activities. We do our best to ensure the continuity of current and future housekeeping services.

For more information

Phone: 250-782-2341

Website: www.dcbetterathome.org

Coordinator: Linda Studley

Email: lstudley@spcrs.ca

Volunteer Coordinator: Arlene Thorpe

Email: athorpe@spcrs.ca

Our office is located

In the Dawson Co-op Mall
Suite 117 10200 8th Street
Dawson Creek BC, V1G 3P8

Hours

Monday - Friday 9:00 am -3:30 pm



United Way helping seniors remain independent.



Better at Home is funded by the Government of BC and managed by the United Way. Hosted in Dawson Creek by South Peace Community Resource Society and South Peace Seniors Access Services Society

Better at Home Housekeeping



**Better
at Home**

United Way helping seniors remain independent.

We're Giving Seniors a Hand

Objective

The objective of the 'Better at Home' housekeeping services is to promote independence for seniors living in their own homes. To that end we provide assistance with tasks that are physically too difficult for a senior to perform. We do not perform tasks that the senior is still capable of doing because that would erode independence.

Eligibility

Seniors must be 65 or older and live independently in Dawson Creek. Depending upon income, seniors may qualify for a full or partial subsidy.

The 'Better at Home' program has some latitude in the provision of these services. Unusual and unforeseen circumstances sometimes arise that can influence decisions and seniors are always encouraged to request services if they feel that their circumstances are unique or unusual.



Application & Documentation

Seniors will complete a 'Better at Home' Senior Intake form. To establish the income bracket and the level of subsidization, we will need to see the previous year's income tax return for all members of the household.

Responsibility of the Senior

The senior will provide a safe environment and the equipment/supplies required to clean their homes effectively.

The senior must be present when the housekeeper is cleaning.

The senior never gives the housekeeper a key to their home.

The senior understands that the housekeeper is being paid to do a job and is not able to visit or do other tasks during the allotted hour.

A senior may hire their Better at Home housekeeper to do other work but should understand that the housekeeper will not be covered by Better at Home's liability insurance during that time. Seniors should also make sure they get a receipt from housekeepers for any work done outside of the Better at Home time.

Our Housekeepers Do:

These are the tasks a 'Better at Home' housekeeper can provide. Time constraints may prevent the housekeeper from completing all of these services in the standard one hour visit. Some tasks may be more important so please let your housekeeper know what matters to you.

All Areas

- Windowsills & window tracks cleaned
- Baseboards dusted and/or wiped
- Doorknobs, doorframes wiped
- Light switches wiped
- All surfaces dusted
- Floors vacuumed and/or washed

Kitchen

- Cabinet fronts cleaned
- Countertops & shelves dusted/wiped
- Sinks and backsplash washed
- Appliance exteriors cleaned
- Small appliances wiped
- Tables and chairs dusted/wiped down

Bathrooms

- Sink, tub, cleaned/sanitized
- Toilet cleaned/sanitized inside & out
- Mirrors cleaned
- Cabinet fronts cleaned
- Countertops/shelves dusted/wiped

Bedrooms

- Mirrors cleaned
- Upholstered furniture vacuumed

Other Living Areas

- Upholstered furniture vacuumed
- Cushions fluffed/straightened
- Glass tables cleaned
- Mirrors cleaned

Our Housekeepers Don't:

- Wash windows
- Wash walls or ceilings
- Clean fans
- Clean medical equipment
- Wash dishes
- Make beds

- Do laundry
- Clean inside of:
 - * Stoves
 - * Fridges
 - * Freezers